

What lies ahead:
**People Matters'
Top 10 Talent Trends
for 2020**

Bookmark these top 10 trends in the people and work space in 2020 because they are going to be your shining beacons in the year ahead.

1



The era of EX:

Better employee experience;
better customer experience



Learning in the flow of work will become the norm

2



3



Technology:

From an essential to a transformation driver



Data and AI:
Your best allies

4



5



Inclusivity over diversity



From man vs. machine to man AND machine

6



7



Redesigning jobs for the future of work



Gig:
From big to bigger

8



9



Bringing sustainability at the core of workplaces



HR's mantra for 2020:
Up-skill & re-skill

10

